

Salon Envy – Member Club Contract

Staff _____

This agreement dated _____ (Date) by and between the **Salon Envy** (hereinafter Salon) and _____, (Client Name) the undersigned, (hereinafter Client), is for the purpose of providing the client, the utmost flexibility and convenience in hair services. Client hereby agrees to join the Salons “CLUB” upon the terms and conditions as set forth below:

****Please read this outline thoroughly!
By signing, you are agreeing to all rules and stipulations.****

First: Client hereby authorizes Salon Envy to bill Client’s credit card/debit card account on or about the same day of every month, until further notice, in the amount of:

Unlimited Blowouts

\$59.99 per month “**The Teaser**” Club _____ (INITIAL) a \$59.99 onetime enrollment fee (INITIAL) _____ subject to change for The Salon “Membership” services. The length of the contract shall be for 12 months from date of signup. There shall be an additional membership processing fee of \$59.99 for the member _____ (INITIAL), **due 12 months after enrollment and every 12 months thereafter** and the client is hereby notified that this is in addition to the monthly dues and is used to pay the membership processing company.

Unlimited Blowouts, Single Process Color & Cuts

\$69.99 per month “**The Envy**” Club _____ (INITIAL). A \$69.99 one time enrollment fee (INITIAL) _____ subject to change for The Salon “Membership” services. The length of the contract shall be for 12 months from date of signup. There shall be an additional membership processing fee of \$69.99 for the member _____ (INITIAL), **due 12 months after enrollment and every 12 months thereafter** and the client is hereby notified that this is in addition to the monthly dues and is used to pay the membership processing company.

Unlimited Blowouts, Single Process Color, Highlights & Cuts

\$99.00 per month “**The Envy Premium**” Club _____ (INITIAL). A \$99.00 one time enrollment fee (INITIAL) _____ subject to change for The Salon “Membership” services. The length of the contract shall be for 12 months from date of signup. There shall be an additional membership processing fee of \$99.00 for the member _____ (INITIAL), **due 12 months after enrollment and every 12 months thereafter** and the client is hereby notified that this is in addition to the monthly dues and is used to pay the membership processing company.

Unlimited Blowouts, Single Process Colors, Highlights, Cuts, Conditioning, Perms & Keratin Treatments

\$149.99 per month “**The Ultimate Diva**” Club _____ (INITIAL) a \$149.99 one time enrollment fee (INITIAL) _____ subject to change for The Salon “Membership” services. The length of the contract shall be for 12 months from date of signup. There shall be an additional membership processing fee of \$149.99 for the member _____ (INITIAL), **due 12 months after enrollment and every 12 months thereafter** and the client is hereby notified that this is in addition to the monthly dues and is used to pay the membership processing company.

Unlimited Men’s Cuts

\$29.99 per month “**The Membership**” _____ (INITIAL) a \$29.99 one time enrollment fee (INITIAL) _____ subject to change for The Salon “Membership” services. The length of the contract shall be for 12 months from date of signup. There shall be an additional membership processing fee of \$29.99 for the member _____ (INITIAL), **due 12 months after enrollment and every 12 months thereafter** and the client is hereby notified that this is in addition to the monthly dues and is used to pay the membership processing company.

The Salon reserves the right to change the monthly rate at any time and from time to time only after 30 days prior written notice of such rate change to client, at which time client may cancel the contract. Client reserves the right to NOT RENEW the contract with **60 days written notice** to Salon Envy prior to the **expiration of the contract**. Client agrees the contract will **automatically renew for additional periods of 12 months if no written cancellation is received**.

Second: This agreement entitles Client to receive:

Unlimited Blowouts for the “Teaser” Club (\$59.99 monthly)

Unlimited Cuts, Single Process Color & Blowouts for the “The Envy” Club (\$69.99 monthly)

Unlimited Cuts, Single Process Color, Highlights, & Blowouts for the “Envy Premium” Club (\$99.00 monthly)

Unlimited Cuts, Single Process Color, Highlights, Perms, Blowouts & Keratin Treatments for the “The Ultimate Diva” Club (\$149.99 monthly)

Unlimited Men’s Haircuts for the “Membership” (\$29.99 monthly)

These services will be provided by Salon Envy upon request. Client agrees to use reasonable judgment in determining their “CLUB” service needs. Services are subject to safety limitations. Client agrees that these services are subject to stylist availability and stylist choice may be affected by availability. Client acknowledges that there are no standing appointments available under this club and the client can make no more than two appointments in advance. Salon Envy will make every attempt to accommodate each member for at least two visits per month but makes no guarantee due to stylist availability.

Third: Salon Envy hereby agrees to accommodate Client to the best of its ability in scheduling “CLUB” appointments and services. In the event that a stylist and/or time of client’s choosing are not available, Client hereby agrees to allow alternate stylists to perform “CLUB” services when Client’s standard stylist is not available to perform such services for Client.

Fourth: Client acknowledges that “CLUB” services are restricted to the specific club they joined and Client hereby acknowledges any additional services requested by Client and performed during Client’s service; including but not limited to foils, color glazes, conditioning treatment, etc..., will be billed to client separately and paid at time of service.

Fifth: Client acknowledges and agrees that Salon Envy may from time to time require a change of a Client’s “CLUB” appointment and/or stylist, (at The Salon discretion) to best fulfill its obligation to Client under this agreement, and Salon Envy hereby agrees to attempt to notify and accommodate Client in such rescheduling to facilitate Client’s “CLUB” needs.

Sixth: Client acknowledges and agrees that they are required to give 24 hours’ notice of cancellation. Client acknowledges and agrees that they will have a 50% service fee charged to their account should they not provide 24 hours’ notice of cancellation. Client acknowledges and agrees that they will be charged a NSF fee of \$34.00 for any EFT monthly payment declined and \$40.00 for any charge reversed.

Seventh: Client acknowledges that they are receiving a significant discount on services and agrees that tips are not required but are asked to be generous with stylists, as they work on tips. The standard tip gratuity is from 18 to 20 percent of the normal service price. The suggested tip amounts are posted at each station in the menu of services.

I _____ (NAME) hereby agree to join The Salon “CLUB” as outlined herein. I additionally acknowledge my obligation to provide Salon Envy with 60 day written notice of termination; prior to the end of this agreement should I decide to cancel my “CLUB” membership. I understand that without written notice of cancellation within the agreed time frame, this contract will renew for 12 month periods. I agree that Salon Envy may terminate this contract at any time with or without cause. Membership monthly payments will not be prorated upon client cancellation. Should I decide for whatever reason to cancel my membership without 60 day notice, I understand that I will incur a fee of \$50 at time of cancellation.

Signature _____ Date _____

Please Print:

Name: _____

Address _____

City _____

State/Zip: _____

Email: _____

Phone: _(_____)_____

Signature: _____ Date: _____

The Salon AGREES TO KEEP YOUR CONFIDENTIAL FINANCIAL INFORMATION PRIVATE, AND WILL NOT DISCLOSE SUCH INFORMATION TO ANY THIRD PARTY FOR ANY REASON WHATSOEVER

Cancellation and Freeze Procedures

The following are policies for all Membership Clubs.

Freeze Procedures: (The account must be current)

Information required for freezing the membership agreement may be sent via regular or certified Mail. Email is not an accepted form of written notice.

Members:

- Freezes are allowed for medical conditions, students, personal or those called for active Military duty.
- Proof is required for the freeze. You must send in documentation from your doctor, copy Of class schedule or student's ID or PCS paperwork.
- Written notice of your request to freeze is required.
- Freeze will begin upon **receipt** of your letter.
- Freeze is permitted for up to 3 months, 2 times per calendar year.
- There will be a \$5.00 monthly charge which will be charged on your regular monthly payment date before your account can be put on freeze; the time and payments will be added to the end of the membership agreement.

Cancellation Procedures: (The account must be current)

Information required for cancellation of the membership agreement may be sent via regular or Certified mail. Email is not an accepted form of written notice.

Members:

Cancellation due to Moving:

- You must move your residence 25 miles or more from club facility.
- You must provide sufficient proof that you are moving.
- A **\$50.00 cancellation fee is required.**
- Payments will continue on the membership agreement until the sufficient proof of move is Received.

Cancellation due to Medical Condition:

- Cancellation is allowed for a permanent disability or severe medical condition.
- Provide documentation from your physician stating you have a permanent disability or severe medical condition.
- A **\$50.00 cancellation fee is required.**
- Payments will continue until the proper documentation is received from your physician.

Early cancellation without 60 day written notice

- A \$50.00 cancellation fee will incur.